Supporting Apprentices and Trainees in NEW South Wales

Where an Apprenticeship Network Provider (ANP) is:

- advised by an employer that a learner may be at risk of self-harm; or
- advised by a learner that they are considering self-harm; or
- observe behavior from a learner that they consider to be a concern to the safety of that learner,

they should endeavor to provide support through available mentoring and or other ANP support services. The ANP should also contact Training Services NSW within 7 working days of receiving the advice, or noticing the behavior, and provide details of the issue and particulars of any support being provided to the learner.

Any learner who is having difficulty and requires support, should also be advised to contact their GP, mental health expert or any of the support facilities listed below.

- **NSW Health Mental Health Line 1800 011 511**
- **Way Ahead Program, Mental Health Support Line 1300 794 991**
- **Beyond Blue 1300224636**
- **Lifeline 13 11 14**

Where you feel the learner is in imminent danger the NSW Police should be contacted on 000.

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